



HEARING

HEALTH CENTER 

Changing Lives Since 1984

**The HHC
Proven Process™**

If you only heard with your ears, then any hearing aid dispenser might do. But you don't actually hear with your ears. Your ears are merely an appendage to collect sound and send the signals to your brain. It's your brain that is processing, deciphering and making sense of the information it receives. That's why we spend so much time learning all about *you*. Your family history, your health history, your medical history, surgeries and medications are all vital in diagnosing and assessing your hearing ability. We want to know about your relationships, your work, your interests and your lifestyle ...they all play a significant role in determining the right solution for you.



Our Degrees Are Very Advanced

The doctors at Hearing Health Center are knowledgeable about more than just your ears. We have extensive training in neuro-anatomy, the auditory system, physiology of the brain and the vestibular (balance) systems. Our education includes aural rehabilitation and brain re-training; all of which are vital for accurate diagnosis and successful treatment. We have completed over 1,800 hours of patient treatment to insure that we give you unparalleled care.

Many facilities require only a high school diploma and a few weeks of on-the-job training to test, diagnose, prescribe, fit, program, counsel and measure outcomes. You should be aware of the difference!



Your Relationships

Your family and friends are the most important people in your life. Those are the voices you want to be clear. Those are the voices you want to understand. That's why we ask you to bring a family member or friend with you to your appointment. Your hearing ability doesn't just affect you...it affects everyone in your life. Those who are close to you often provide additional information and insight on your hearing. And we utilize their voice during testing to determine how your brain processes speech.



We Studied Hard So You Don't Have To

The doctors at HHC are educated and trained to perform the most comprehensive, thorough and precise diagnostic hearing and balance examinations. We don't just test your hearing. Our diagnostic evaluations incorporate speech comprehension, cognitive function, brain processing and verification.



Eureka! And the Solution Is...

No one solution is right for everyone. The hearing device that helped your friend may be totally wrong for you. That's why HHC is the only practice that works with every hearing manufacturer. Our doctors are continually trained on the technology and advancements of all hearing systems. We have the capability of choosing the manufacturer style, fit and technology that is right for you. That means we can optimize your clarity and speech understanding...without compromise.



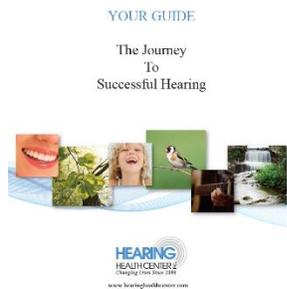
And The Winner Is...

The facilities, service, care and qualifications of the doctors at HHC are so outstanding that Hearing Review magazine voted us Best Practice for three years in a row.



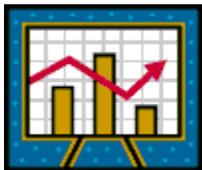
It's Not about the Piece of Plastic

Was it the laser or the ophthalmologist that improved your vision? Even the most expensive, technologically advanced hearing devices won't help if the prescription is incorrect, they are not programmed and fine tuned appropriately for you, or your brain was not retrained to accept the sound. The doctors at HHC specialize in prescribing, fitting, customized programming and retraining your brain.



We Wrote the Book

You can put on glasses and instantly have 20/20 vision again. It is not as seamless with hearing devices. Your brain has been deprived of sound stimulation for many years. It takes time and training to adapt to hearing sound again. That is why we wrote the comprehensive orientation booklet, "Your Journey to Successful Hearing." It describes the changes your brain will undergo, suggests a wearing schedule and guides you through every step to insure your success. We've even included the '10 Commandments' for your family and friends to follow. 😊



Verification

We want to ensure that your brain is getting just the right amount of sound stimulation at all of the important pitches. We utilize state-of-the-art speech mapping to validate that your hearing ability is truly optimized.



Service and Follow Up Care

If you don't call us – we'll call you. Your hearing care continues well beyond your initial visits and orientation. Any changes in your health, medical condition or medications can affect your hearing ability. We'll call you every 6 months to check in and re-evaluate your hearing yearly. We want a life long relationship with you.



One Stop Shopping

Hearing Health Center provides total hearing care. Does your spouse snore and you can't sleep? Do your ear buds hurt or fall out when listening to your iPod? Do you want to protect your hearing when you go to a concert? We make customized earpieces for protection, hands free driving, swimming, and comfort. We provide batteries and accessories to clean, protect, and maintain your hearing devices. And, if certain situations or environments are still challenging, we have a solution.

- Amplified and vibrating alarm clocks to wake you up
- Doorbell enhancers
- Alerts for crying babies and smoke detectors
- Hear phone calls directly into both ears through your hearing devices
- Hear the TV, movies, plays, sermons directly into both ears through your hearing devices



Walk-in Hours

We never want you to miss any important voice or event in your life. If there's an emergency, don't worry. We'll have you back in tune in no time.



We Absolutely Love What We Do

Reconnecting people with those they love and care about is our passion. Our joy is the stories you tell us about playing bridge again, hearing the bacon actually fry, renewing your subscription to the theater because you can enjoy it again and clearly understanding every word of your finance's proposal.

We know you didn't want to ever come to see us. But we're so glad you did; and we want to make your experience one that you will never regret or forget.



Our Commitment to You

- Keep you informed of any new advancements or technology that could improve your hearing ability
- Communicate regularly...we care about you, your health and your success
- Be with you on your hearing journey for life

The Hearing Health Center Guarantee:

You deserve the best. We will give you only the best care.

We guarantee you a life changing experience.



The #1 Reason For Delight

The Better Hearing Institute conducted an extensive study on satisfaction with their hearing devices. They discovered the degree of satisfaction had little to do with the actual devices. The number one reason for liking, using, success and satisfaction with their hearing devices was solely due to the knowledge, skill, expertise, care and guidance they received from their doctor.

**We invite you to experience the Hearing Health Center difference.
We make a difference in people's lives...and we love it!**