



HEARING

HEALTH CENTER 

Changing Lives Since 1984

**The HHC
Proven Process™**

If you heard only with your ears, then any audiologist might do... but the truth is, it's your brain that is processing what you hear. That is why we take the time to learn all about you. Your health history, your medications, and your family history are vital in diagnosing the possible cause and type of hearing loss you may have. Your relationships, your work, your interests and your lifestyle all play a role in choosing the right solution for you and programming the hearing aids for your individual needs.

OUR DEGREES ARE VERY ADVANCED



The doctors at HHC are knowledgeable about not only the ear; we have extensive training in neuro-anatomy and physiology of the brain and vestibular (balance) systems as well as aural rehabilitation. We have completed over 1800 hours of patient treatment to insure that we give you unparalleled care.

Many hearing facilities require only a high school diploma and a few weeks of on-the-job training to test, diagnose, prescribe, fit, counsel and verify your hearing aids.

You should be aware of the difference!

YOUR RELATIONSHIPS



Your family and friends are the most important people in your life. Those are the voices that are probably are not hearing well. That is why we ask you to bring a friend or family member with you to your appointment (in fact, we almost insist on it).

Best practices in Audiology emphasize the importance of having a spouse, family member or friend accompany you to your first visit. They often provide additional information, important insight and a different perspective on the problem. In addition, a familiar voice, especially if it is one that you have

difficulty hearing, helps assess improvement during hearing and technology demonstrations.

WE STUDIED HARD FOR THESE TESTS SO YOU DON'T HAVE TO...



That is why Hearing Health Center offices have state of the art facilities and equipment. Our Doctors of Audiology are educated and trained to perform the most comprehensive, thorough and precise diagnostic hearing and balance examinations including but not limited to:

- Comprehensive Diagnostic Hearing Evaluations
- Otoscopy
- Speech Comprehension Testing
- Tinnitus Evaluations
- Otoacoustic Emissions Tests
- Cognitive Function Testing
- Auditory Brainstem Response Tests
- Balance and Vestibular Tests
- Post Delivery Testing and Hearing Aid Verification
- Speech Mapping and outcome measures.

EUREKA! AND THE SOLUTION IS...



No one solution is right for everyone. The hearing aid that helped your friend may be totally wrong for you. That is why Hearing Health Center, unlike many other practices, works with all of the best manufacturers available and why our Audiologists and

Patient Care Coordinators stay current on all the latest technological innovations and studies. The ability to choose the manufacturer with the style, fit and hearing aid technology that is right for you means that we can optimize your hearing.... without compromise.

AND THE WINNER IS...



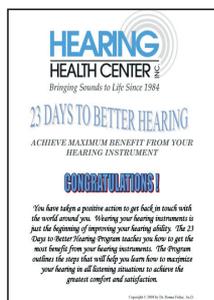
The quality of our Audiologists, staff and facilities is why Hearing Review magazine named Hearing Health Center among the very best practices in the Chicago area.

A PERFECT FIT...



Even the most expensive hearing aids will be unsatisfactory if they are not the type, style or technology best suited for your level of hearing and your individual requirements. Every step in the process is personalized for you. Our Doctors are skilled in prescribing, fitting and programming the hearing aids based on the results of your hearing tests and customized for your environments and needs.

WE WROTE THE BOOK...



Wearing new hearing technology takes getting used to and everything is not 100% improved the instant you leave our office. It takes time for your brain to adapt to all of the new stimulation. That is why we wrote a comprehensive orientation book for our patients. This book describes the changes you will experience, suggests a wearing schedule and helps you every step of the way to achieve success and satisfaction

with your hearing aids. Our entire team will be with you and support you through this process for the rest of your life. In addition, we encourage you to share the advice in the book with your family and friends to help you succeed even more during this transition process.

VERIFICATION...



Of course, we want you to tell us how well you are hearing and about all of the sounds and the voices you didn't even know you were missing. However, we also want to insure that you are getting the appropriate amount of amplification at all of the pitches you need. We want to validate that your hearing ability is truly optimized. We use state of the art "speech mapping," to insure that your brain and your ears are getting just the right amount of sound for you.

SERVICE & FOLLOW UP. IF YOU DON'T CALL US, WE'LL CALL YOU.



We want to have a life-long relationship with you. Your hearing care continues well beyond your initial fitting and follow-ups. We want to know how you are doing and we will call you to find out...within 48 hours of fitting you with your new hearing instruments and periodically thereafter to check in and make sure you are hearing your best. Follow up care includes cleanings, checkups, hearing evaluations and re-programming due to any changes in your hearing.

ONE STOP SHOPPING...



We want to provide you with Total Hearing Care. In addition to hearing and balance evaluations and hearing aid prescriptions and fittings, we offer a full line of ear protection for every profession and need, custom ear molds for swimming, sleeping, listening to your iPod or talking on the phone.

We have batteries and accessories to clean and maintain your hearing aids and a full line of assistive devices to help you in specific situations or when your hearing aids just aren't enough.

- Wireless TV enhancers and amplifiers
- Telephone amplifiers – cordless and corded
- Amplified alarm clocks
- Alerting systems for smoke alarms, babies crying and doorbells
- And more...

WALK-IN HOURS...



After you start hearing all of the voices and sounds you've been missing, you never want to be without your hearing aids...and we never want you to miss anything. That is why we have walk-in and emergency times – so you never have to worry about not being able to hear for your party, dinner engagement or your favorite TV show.

WE ABSOLUTELY LOVE WHAT WE DO...



Helping people re-connect with the people they love and the activities they stopped doing because they couldn't hear is not work for us. It is our passion. We realize that no one ever really wants to come to see us. Therefore, we want to make your experience in our office one that you will never forget or regret.

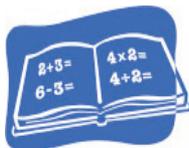
**We invite you to experience
the Hearing Health Center difference.**

OUR COMMITMENT TO YOU...



- Remain up-to-date with the latest technological achievements in hearing aids
- Notify you when new advancements occur to help not only you but your family and friends
- Communicate regularly. We care about your success!!
- We will be with you on your hearing journey for life!

WHEN YOU ADD IT ALL UP, THE HHC GUARANTEE...



You and the people you care about deserve the best care available!
We guarantee we will change your life.

THE #1 REASON FOR PATIENT DELIGHT...



The Better Hearing Institute recently conducted an extensive study on the top ten reasons for patient satisfaction with their hearing aids. They discovered it had little or nothing to do with the hearing instrument itself. The number one reason attributed to satisfaction and success with hearing aids was totally due to the knowledge, skill, expertise, care and guidance of the audiology professional

**We make a difference
in people's lives and we love it!!**



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